

Place, Date

To

(Full name and the address of entrepreneur)

Name, Surname

Address of consument

Letter of complaint of product

Hereby I would like to inform, that, product bought in is defective The defect is that

.....
.....
.....

The fault was detected in..... Because of above mentioned reasons, based on the law from 23 rd of April 1964 r. Civil code I require:

- replacement of item to the new* (art. 561 § 1)
- free of charge repair* (art. 561 § 1)
- price reduction by an amount (say:) zł, Please send me back indicated amount to account/postal order to my address* (art. 560 § 1)
- I would like to withdraw from the contract I ask for money refund to the account* (art. 560 § 1)

Best regards

*delete as appropriate